



  
**Steri-Clean**<sup>®</sup>  
RESTORING HOMES AND LIVES<sup>®</sup>





## Services

***Hoarding***  
***Animals and Pests***  
***Blood and Body Fluids***  
***Odor Removal***  
***Superbugs***  
***Homeless Encampment***  
***Tear Gas***  
***Fingerprint Dust***  
***Drug Paraphernalia***  
***Bed Bugs***  
***Decomposition***

RESTORING HOMES AND LIVES | STERI-CLEAN | CALL TODAY 1-888-577-7206

Services We Provide



## General Info

Built on the solid foundation of compassion and integrity, Steri-Clean® has every client's best interests at heart. Since 1995, our team has worked tirelessly around the country to bring families, friends and loved ones back into a safe environment. Steri-Clean® and Hoarders.com is the only specialty-trained hoarding cleanup company with franchises and corporate owned offices across the country.

Crime Scene Steri-Clean® was one of the first biohazard and trauma scene cleanup companies in the nation. Our crime scene cleanup services are contracted by hundreds of cities, counties, management companies, hotels and Fortune 500 companies. Our company is known as the industry leader for biohazard services throughout the United States.

Honesty, loyalty and privacy are the driving forces behind every cleanup. Each situation is treated with respect and handled differently based on the circumstances. Rest assured that Steri-Clean® will step into any situation and allow a home to be safely occupied once again.

### **Total Calls in 2018**

- 4,373 Calls for Hoarding
- 2,244 Calls for Biohazard
- 954 Calls for Rodents
- 815 Calls for Odor remediation



## Hoarding

Steri-Clean® specializes in assisting hoarders and their family to take on the daunting task of cleaning out their homes. The Steri-Clean® team is trained in the psychology of hoarding to make the most progress possible. Compassion and understanding are the driving force behind a hoarding cleanout.

- Free estimate and on-site evaluation
- Pack rat/trash/clutter cleanouts; complete or modified to fit individual needs
- Animal feces/urine cleanup
- Search and recovery of paperwork, collectibles, electronics and valuables
- Packaging and storage of personal belongings

## Animals and Pests

Animal waste can destroy a home if avoided for extended periods of time and not cleaned up properly. In many cases, feces have saturated an area so severely that the carpet and sometimes padding and sub-floor will have to be removed. Wooden sub-floors will need, at a minimum, to be cleaned, disinfected and sealed to prevent the stains and odor from returning. The full extent of damage cannot be known until the areas are inspected. Cat urine can penetrate deep into the structure of a home, making it extremely difficult to remove the smell.

### Rodent Droppings Cleanup (Rats, Mice, Birds, Bats and Roaches)

Steri-Clean specializes in the removal and disinfection of areas affected by pigeons, rats, mice, cockroaches and other rodents and/or insects that cause unwarranted disruptions. There are many diseases that are found in animal droppings through direct contact or by breathing the air in contaminated environments.

A professional company offering rodent clean up services can quickly and effectively remove all droppings and any dead rodents, and thoroughly disinfect the involved areas. An animal's scent can remain in an area even after extermination. To completely clear the smell, the areas must be thoroughly cleaned, disinfected and sealed to prevent an ongoing infestation.





## Blood and Body Fluids

Steri-Clean® specializes in thoroughly cleaning and disinfecting a scene with blood and bodily fluids caused by different situations such as suicide, homicide and unattended death. It is important to treat all blood as if it were infected.

## Dangerous Diseases

Potential blood borne pathogens include, but are not limited to, hepatitis B virus (HBV), hepatitis C virus (HCV) and human immunodeficiency virus (HIV). There are 23 Air and Blood borne diseases that are highly dangerous to workers dealing with biohazard. These diseases can live outside of the body for extended periods of time.

- Hepatitis B – up to 7 days
- Hepatitis C – up to 4 days
- HIV – in dried blood up to 6 days
- MRSA – over 6 months
- C-Diff – 70 to 90 days (mostly found in fecal matter)



## Odor Removal

### Residential | Auto | Commercial

- Cigarette Smoke
- Dog and Cat Urine
- Unattended Death
- Organic Odors

Steri-Clean® utilizes commercial ozone generators and specialized foggers to remove organic odors. For odors like pet urine and cigarette smoke, foggers with a specialized solution penetrate deep into surfaces to track down the odor molecules and destroy them. The result is a clean, safe and fresh environment.

In other situations, like unattended death, commercial ozone generators are utilized to remove organic odors. After the source of the odor is removed, ozone are placed into the residence to penetrate the entire space.

Ozone not only destroys the odor molecules but kills airborne bacteria as well.

While in operation, an ozone machine also effectively removes odor from furniture, clothing and other belongings.

## Disinfection

A superbug is a strain of bacteria that are resistant to most antibiotics commonly used today. Viruses and bacteria can live two or more hours on surfaces like cafeteria tables, doorknobs, and desks. Frequent hand-washing will help reduce the chance of contamination from these common surfaces. Resistant bacteria that cause MRSA and C. diff are just a few of the most common superbugs. A professional cleaning service can properly disinfect decontaminated areas restoring it to a safe environment.

## Homeless Encampments

Homeless encampments are a common thread in cities around the country. They can pose a threat to the surrounding communities and spread unwanted filth and possible diseases. Most encampments contain used hypodermic needles, feces, urine, vomit and blood and would be extremely dangerous for untrained or ill-equipped personnel to clean. Trash, rodents and makeshift structures are also potentially hazardous elements inherent to these areas. Steri-Clean's trained team of technicians can carefully and efficiently remove all contaminated items and restore the areas to a safe environment.

## Teargas and Fingerprint Dust

Fingerprint dust is made up of a black graphite powder that requires a complex cleaning treatment. Steri-Clean® has developed techniques and chemicals to properly remove and neutralize fingerprint dust as well as other substances investigators use. (I.e. Luminol) Fingerprint dust is made up of a black graphite powder that should not get wet.





## Mission Statement

### **We Restore Homes and Lives®**

It is the goal and mission of Steri-Clean, Inc.® to always be mindful of the human element and to maintain our sense of humanity in everything we do. We are here to serve whether it is in a time of need, crises or duress.

## Value Statement

### **Integrity, Compassion, and Honesty**

At Steri-Clean, Inc.®, we Restore Homes and Lives through the principals of: Integrity, Compassion, and Honesty.

These principals guide us to always do the right thing every day and for every client.

## Vision Statement

### **We ALWAYS remember the Human Factor**

Through continued expansion of our service area we will be able to offer compassion, care and understanding to an ever growing number of people in need. We will always be ready to restore homes and lives.

We continually strive to educate and expand public awareness about what we do. Helping those we serve better understand their options, and the public in general, be more compassionate to their plights.

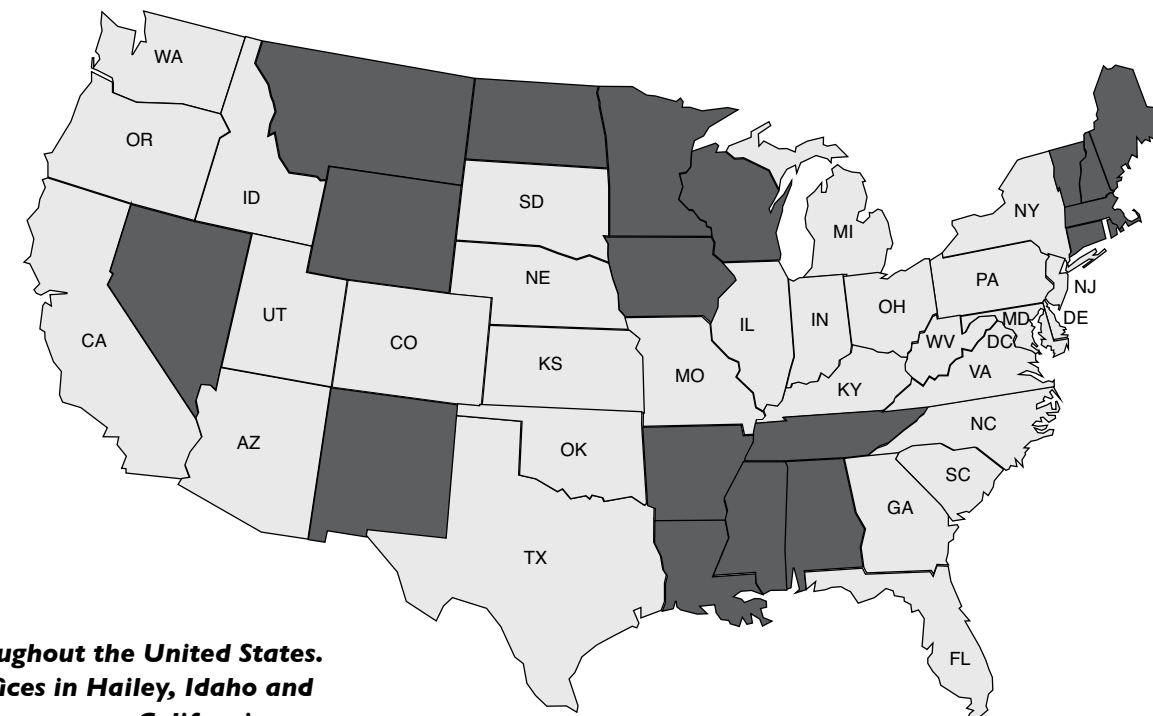
A Steri-Clean Company

Steri-Clean  
**HOARDERS.com®**

**Steri-Clean®**  
RESTORING HOMES AND LIVES®

**CRIME SCENE**  
STERI CLEAN

**CIGARETTE**  
SMOKE REMOVAL



**Locations throughout the United States.  
Corporate offices in Hailey, Idaho and  
Rancho Cucamonga, California.**

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Service Area



## What People Say

***“Crime Scene Steri-Clean were amazing! Losing a loved one is never easy but when you have to have an area cleaned due to bio-hazardous materials at the same time, it can be very overwhelming. We contacted another company that came up on Google and they quoted us \$30,000. We didn’t know what to do as we could not afford that. We kept doing research and came across Steri-Clean. From the first call, they were nothing but nice and helpful. They not only quoted us a much lower amount, they also came that day, did an amazing job and even provided a cleaning certificate for us. I highly recommend Steri-Clean for any cleaning needs.”***

Lenny, Homeowner

***“After going through a crisis the last thing you want to feel is that you are being taking advantage of and Steve did a wonderful job and not making us feel like a victim all over again.”***

Leslie, Small Business Owner

***“This company is fantastic!!! I needed help decluttering and cleaning my mom’s house and was feeling overwhelmed about it until I spoke with Natalie. She is amazing, and walks you through the whole process with a tremendous amount of support. Her kindness and compassion alleviates any stress that you may have regarding the job.”***

Mari An, Homeowner



## **Contact Us**

**National number**

**888-577-7206**

**[crimecleaners.com](http://crimecleaners.com)**

**[hoarders.com](http://hoarders.com)**